Service Transactions Guide

Purpose: This guide indicates how to record service transactions in HMIS including Bus Passes.

1. After logging into HMIS> Click on the Client Point tab> Search for the client's name that you are entering the service for> Click on the Service Transactions tab.



2. Click on the Add Service tile> Choose Free Transit Passes from the Service Type drop down> Click Save and Continue.

Add Servic	xe
Service Provider *	Capital Metro Community Intervention (9606) 🗸
Creating User	Brandi Davis
Start Date *	12 / 08 / 2022 🛛 🧖 🔿 🧖 4 🗸 : 30 🗸 : 30 🗸 PM 🗸
End Date	
Service Type *	▼ Free Transit Passes (BT-8500.1000-200) ∨ Look Up
Provider Specific Service	-Select- 🗸

3. If it is a one time service like a bus pass, go ahead and enter the end date as the same day the service was provided. It is decided internally within the agency you work with if it is required to enter anything under Service Notes and Service Costs. (You can use Service Notes to track the buss pass number, otherwise both sections can be left blank.) Click on Add Funding Source and choose TEF.

	Service Provider*	Capital Metro Community Intervention (9606)								
	Creating User	Brandi Davis								
	Start Date*	12/08/2 08 3 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0								
	End Date	12 / 08 / 2022 💐 🤍 12 🗸 : 00 🗸 : 00 🗸 PM 🗸								
	Service Type *	🖉 Free Transit Passes (BT-8500.1000-200)								
	Provider Specific Service	-Select- V								
	Service Notes	Bus pass #16171								
- 5	Service Costs									
	Number of Units									
	Unit Type	-Select- V								
	Cost per Unit									
	Total Cost of Units	\$								
Apply Funds for Service										
	Funding Sources									
	Source									
ų	TEF									
	Add Funding Source									

4. Scroll down to Need Information> Click on the drop down next to Outcome of Need> Choose Fully Met> Click Save & Exit.

_	Need Information								
U	Need Information								
	Need Status *	Identified	~						
	Outcome of Need	Fully Met	~						
	If Need is Not Met, Reason	-Select-			~				
							Save	Save & Exit	Exit